



Acceptable WHOIS Use Policy

1 Description

Applicants/registrants of second level domain names under the national top level domain name .lu provide data to the .lu registry to be collected in the WHOIS database within the framework of .lu domain name registration and management.

In this context Restena's Domain Name Registration Database, also known as the .lu registry WHOIS database, contains personal data that is subjected to Luxembourg data protection law legislation and the General Data Protection Regulation (GDPR) (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016. The .lu registry processes this data as data controller for purposes set forth in the document Domain Name Privacy Notice.

The.lu registry is committed to ensure that Luxembourg and EU data protection provisions are safeguarded.

The .lu registry does not assume any liability concerning the accuracy of the provided data.

2 Data collected

The.lu registry WHOIS database contains Internet related networking information and personal data necessary for the proper operation of the Internet.

The database contains:

1. domain name,
2. domain name holder: name, street address/country of residence,
3. information about kind of ownership: organization/natural person,
4. administrative contact: name, address, email, phone, fax,
5. technical contact: name, address, email, phone, fax,
6. billing contact: name, address, email, phone, fax, VAT (only if the .lu registry acts as Registrar),
7. nameserver administration data,
8. time related data, creation data of record, date of last modification,
9. registrar currently managing the domain name, and
10. information about the status of the domain name: active/inactive. Active usage refers to domain name information which can be looked up by the domain name system DNS. An inactive domain name refers to just an entry in the .lu WHOIS database (reservation of domain name).

3 Public Data

3.1 If the domain name holder is a legal person, the WHOIS service discloses following data:

1. domain name,
2. information about kind of ownership: organization,
3. domain name holder: name, street address/country of residence,
4. nameserver administration data,
5. registrar currently managing the domain name,
6. information about the status of the domain name: active/inactive.

3.2 If the domain name holder is a private person, its name is not publicly accessible and the service WHOIS discloses following data:

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1. domain name,
2. information about kind of ownership: private person,
3. country of residence,
4. nameserver administration data,
5. registrar currently managing the domain name,
6. information about the status of the domain name: active/inactive.

The data not specified under 3.1 and 3.2 in this Policy is not public and is used solely for conclusion and performance of the domain name management agreement.

4 Data access

As set forth in article 4.1.3 of document "Domain Name Privacy Notice", contact, addressing and configuration information may be accessed under certain conditions in order to deal with current or potential problems arising in connection with the use and/or proper operation of the Internet and the Domain Name System (DNS) and/or to look up the status of a domain name.

The .lu registry WHOIS service may be used solely for these reasons. Within the intended purpose of the .lu registry WHOIS search service, the use is limited to: retrieving information about domain name holder (only applicable to legal persons), domain nameservers data and managing registrar in the context of the registration, modification or verification of domain names and in order to resolve technical or other problems concerning existing domain names.

In order to guarantee the quality of service, all access is subject to technical access limitations. The .lu registry has taken steps to prevent the systematic collection of data and has implemented measures to limit the number of requests in order to prevent abuse.

To contact a domain name holder who is private person, and/or involved parties, interested parties (i.e. governmental and/or jurisdictional authorities, as well as legal or statutory representatives of third parties) may submit a message forwarding request to the .lu registry. Note that the .lu registry's role is strictly limited to message forwarding and will not enter in direct contact with the holder.

Personal data contained in the .lu registry WHOIS database is therefore not made available for unrestricted use by third parties.

5 Acceptable use

Use of the WHOIS service by any means is subject to these terms and conditions: you may not access the WHOIS data if you do not agree to them and you may only use the data returned by a WHOIS query if the use is permitted by these terms.

6 Liability

The use of the WHOIS service to access the database for any purposes other than those mentioned in paragraph 4 above are considered a misuse of the content of the database, are expressly forbidden and will result in legal liability in relation to the persons concerned.

The user of the WHOIS service must specifically refrain from any misuse and collection of personal data, or any act that could lead to invasion of privacy or damaging the reputation of persons concerned.

Any user who does not respect this Policy can be held fully liable by the .lu registry, or the party(ies) concerned, for any kind of loss resulting from the misuse of this Policy.

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7 Change of Policy

The .lu registry reserves the right to modify this WHOIS Policy. The .lu registry shall notify the public of the new provisions at least 30 days before entry into force thereof, particularly through publication on its website dns.lu.